Kenny Zhao

EXPERIENCE

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in https://www.linkedin.com/in/kennyy-zhao/ 🖸 https://github.com/kennyzhao-code

MOC Software Developer 09/2023 - present McMaster Interdisciplinary Satellite Team, Satellite Manafacturer Hamilton, Canada • Oversaw the development of software in collaboration with the Canadian Space Agency, enabling remote command and control capabilities for ground stations and satellites Managed the reception, parsing, and storage of experimental data and telemetry from ground station(s), resulting in a 67% increase in operational efficiency • Maintained a variety of critical virtual servers essential for ensuring uninterrupted data collection and communication between satellites and mission control **Front-End Assistant** 06/2023 - 09/2023 Costco Wholesale Corp., Retail Company Markham, Canada Provided exceptional customer service and strong interpersonal acumen by extending a warm welcome to customers, assisting with inquiries, and swiftly resolving issues, leading to a remarkable 76% increase in customer satisfaction • Effectively managed and upheld the organization of the front-end section by orchestrating staff schedules and optimizing workflow Freelance Tournament Organizer and QA Tester 05/2021-05/2023 American Video Game League, Esports Company Remote • Assisting fellow student leaders at events and providing support to competitors during tournaments, achieving a 100% participant satisfaction rate • Enhanced the organization's website and features by more than 50% through rigorous QA testing, contributing to improved speed and efficiency • Demonstrated strong ability to work under pressure and remain composed in high-stress situations while overseeing and managing multiple competitions **EDUCATION** Honours Bachelor of Applied Science in Computer Science Hamilton, Canada McMaster University GPA: 3.9/4.0 Activities: Year Representative at McMaster Computer Science Society PROJECTS Personal Website - Unveiling My Journey and Passions 10/2021 - present ReactJS, GatsbyJS, HTML, CSS, NodeJS, JavaScript Created a personal website serving as a digital portfolio, consolidating skills, achievements, and interests into a unified online presence Leveraged various programming languages, to develop a platform for interacting with individuals intrigued by my career trajectory and goals HealthChain - Revolutionizing the Future of Digital Healthcare with Blockchain 01/2023 - 01/2023 ReactJs, HTML, CSS, JavaScript, Verbwire, NodeJs, Git Collaborated within a 4-member team to create a blockchain-based healthcare record storage website, enhancing the security of medical data storage Implemented the Verbwire API for publishing files onto IPFS, subsequently storing it securely on the blockchain ensuring data integrity Achieved recognition for "Most Creative Use of Verbwire API" at the DeltaHacks hackathon hosted by McMaster University heAr - Augmented Reality and NLP for Enhanced Communication 09/2022 - 09/2022 Python, Flask, Co:here, AR, Heroku, C#, Unity, Git • Collaborated within a 4-person team at University of Waterloo's Hack The North, to develop an augmented reality Natural Language Processing (NLP) application capable of real-time speech summarization • Utilized Python, Flask, and Heroku to seamlessly integrate our Unity code with Co:here's API, enabling the processing and summarization of speech

SKILLS

- Languages: R, C/C++, JavaScript, HTML, CSS, Python, Java, Bash
- Frameworks/Software: SQL, NumPy, ReactJs, GatsbyJs, Git
- Speaking Languages: English, French